

TROUBLESHOOTING DOCUMENT

DISPOSITION OF PROBLEM

Toilet seat is loose / toilet seat loosens up over time
How to tighten a loose seat

CAUSES OF PROBLEM

All toilet seats will loosen up over time, there are various causes for this and are not limited to the following.

1. General usage – the toilet seat is used on average in a family home between 4 – 10 times per day with this constant use the seat will over time become loose
2. Moving on the seat – people move around while on the toilet either positioning or leaning back or moving each time they reach for the toilet paper, this movement puts extra stress on the hinges.
3. Cleaning products sprayed around the hinges will slowly get under the hinge washer and act as a lubricant loosening the hinges over time
4. The modern toggle type hinge bolt is very efficient, but the bolt is always smaller than the hole in the pan allowing movement that eventually causes the nuts to loosen over time
5. Standing on your toilet seat will void the warranty and can damage the seat and / or the soft close mechanism

REMEDIES

NB: Seats require regular maintenance i.e. the hinges will require tightening periodically due to any of the above

Below are a couple of links to videos showing the best way to tighten a toilet seat

[How to fix a loose toilet seat - YouTube](#)

[How To Fit A Top Fixing Toilet Seat With Butterfly Hinges - YouTube](#)

When you loosen the hinges off make sure you clean under the washers to remove cleaning products and any dirt.

NB: Never use a cordless drill to tighten the hinges you may strip the thread always use a hand screwdriver and tighten the hinge fully.

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